



**Wednesday 17<sup>th</sup> August 2022**

# **SP Energy Networks RAdAR Working Group**

*Thank you for joining - this session will start at 10:00.*

Develop a network  
that is ready  
for Net Zero

Be a trusted partner for  
customers, communities  
and stakeholders

Ready our business  
for a digital and  
sustainable future

# AGENDA – RAdAR Working Group

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10:00 – Welcome, Housekeeping & Safety Contact

10.10 – RAdAR Improvements

10.30 – ICP Updates

- LV / HV Template for ICP's
- POC Acceptance

10.45 – Review of ICP Safety Seminars

11.15 – Any other business / concerns from ICP's?

11:30 - Close

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# Housekeeping

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*Thank you for taking the time to attend today.*

- *This session is being recorded.*
  - *please let Louise know if you are not comfortable with this and we will take your comments in the Chat section*
- *Please try and keep background noise to a minimum by using the mute button when you are not speaking.*
- *We are keen for this to be an interactive session as your feedback is important.*
  - *please raise your hand electronically or use the chat function if you would like to ask questions to the speakers*

*We value your opinions, and we are keen to generate an open session with opportunities to hear your feedback.*

# Safety/Environmental Contact

## Los Angeles air taxis 'ready for take-off in two years'



The Archer flying taxi can travel at up to 150mph  
ARCHER AVIATION

Air taxis will be flying through the skies above Los Angeles in time for the summer Olympics of 2028 if city officials and entrepreneurs have their way.

A Silicon Valley company is the latest to claim that it is close to creating viable electric vehicles that can offer short hops above the traffic-choked streets for not much more than the cost of an Uber ride.

Adam Goldstein, chief executive of Archer Aviation, told the *Los Angeles Times* that his vertical take-off aircraft, designed to travel 60 miles on a single charge at up to 150mph, would “completely change the way we live, the way we work”, and could be flying within two years.



**Rachel Shorney**  
**SPEN ICE Engagement Manager**

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## **RAAdAR Improvements**

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# Background – Project Statement

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- RAdAR (Register of Adopted Asset Requests) IT platform is the means by which the ICP and IDNO stakeholders apply for connections to SPEN in SPD and SPM
- RAdAR is an ‘end of life’ platform identified for upgrade or replacement moving forwards into ED2 with strategy with plans for future solution being driven by the wider strategic roadmaps for Connections, ‘Relationship Management’ and the ongoing evolution of SPEN’s CRM solution
- Due to the age of RAdAR version, basic common features, expected as standard within modern customer facing application platforms, are not available and user experience is poor with limited upload capability, time outs, laborious search process all causing unacceptable process delays and blockers for ICP’s & IDNOs and resulting in poor feedback being received within ICE survey results
- In 2021 a RAdAR Working Group was mobilised to work closely with internal and external users to understand key pain points and identify where small changes/minor improvement opportunities lie that, where implemented, provide significant usability improvements and processing time reductions, whilst awaiting delivery of long term, strategic solution.
- **5 areas of improvement** were identified as key by nominated stakeholders during three RAdAR working groups in 2021 / 22 resulting in an ICE action for delivery of the improvements as follows:
  - Upload enhancements – speed, file size and multiple drop
  - POC Register Improvement - SLC15 Expiry Dates visibility
  - Search functionality improvements
  - Land rights flexibility added
  - Timeout increase duration

# Business Benefit

## Stakeholders RAdAR Improvements:

- Recommended file size to be uploaded – proposed increase to 100MB.
- POC Expected Offer Date to be shown on the POC Registration page.
- Design Approval date shown against the list of live applications on the Design Approval page.
- Improved Search Function for SPEN Staff Contact Details.
- RAdAR time out to be increased from the existing 5 minutes to 45 minutes.

## Benefits:

- Quicker time to make application due to ease of use improvements
- Quicker to assess applications due to more complete / higher level of detail application
- Less needless cancelation and reapplication due to small insignificant changes
- Greater satisfaction with longer up load time, increased speed and multiple file upload
- Land right area flexibility speed process of applications and improves the accuracy of applications

# Next Steps

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- TDA review and authorization of the proposal – 24<sup>th</sup> August
- Formal mobilization of delivery Project in collaboration with SPEN CoE & IT – w/c 29<sup>th</sup> August
- Vendor Development & Build commence – 5<sup>th</sup> September
- Engage small group of nominated internal & external Stakeholders to support User Acceptance Testing activities – by end Sept
- Provide progress update to full stakeholder group – within Working Group meeting of 13<sup>th</sup> October
- Maintain concurrent involvement and approval of progress against key steps from small group of nominated Stakeholders internally and externally throughout project lifecycle

## User Acceptance Testing expected in early October

- Looking for support from users to help support the User Acceptance testing



# Timeline

Project	2022																													
	June				July				August				September				October				November				December					
SPEN Business Opex 2022: RAdAR ICE Enhancements	6	13	20	27	4	11	18	25	1	8	15	22	29	5	12	19	26	3	10	17	24	31	7	14	21	28	5	12	19	26
<b>Approvals</b>																														
Solutions Architecture Group Approval	★																													
Business Opex Approved																														
Strategic Connections Workstream Approval																														
Technical Design Authority (TDA) Paper to Note												★																		
<b>Project Kick Off</b>																														
Project Kick Off & Governance tracking commenced																														
PO raised against vendor framework																														
Finalise delivery plan with vendor & SPEN IT																														
Engage & secure UAT Test resource within WG stakeholders																														
<b>Development &amp; Testing</b>																														
Development & Build																														
Factory Acceptance Testing (FAT)																														
User Acceptance Testing (UAT)																														
Testing Mop-Up & Re-tests (If required)																														
Testing Complete																														
<b>Delivery</b>																														
RAdAR ICE Enhancements 'Go Live'																														
Post Implementation Warranty/Support																														
<b>Stakeholder Engagement</b>																														
RAdAR Working Groups																														
<b>Closedown</b>																														
Project Closedown																														

\*IT Delivery timeline & plan to be finalised with SPEN IT & vendor by 02<sup>nd</sup> September



**Rachel Shorney**  
**SPEN ICE Engagement Manager**

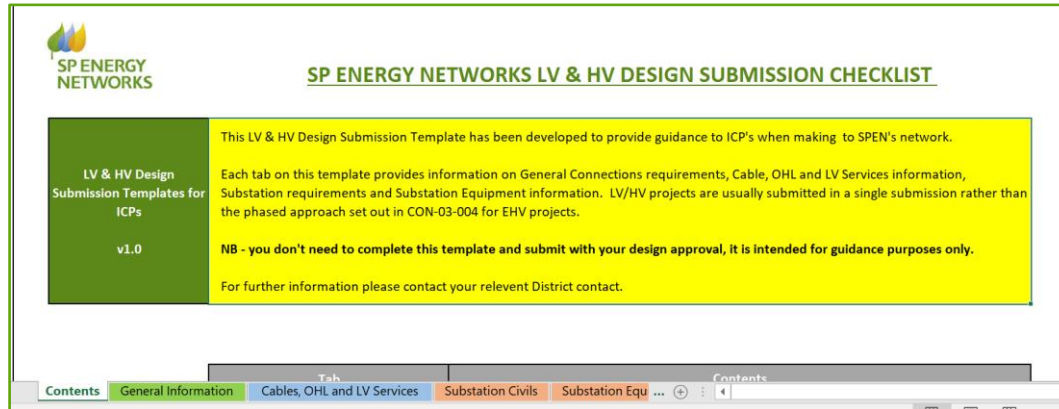
## **ICP Updates**

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# LV/HV Template



The template is now in use for HV/LV projects, with the EHV version currently in development.

This has been emailed to all users of RAdAR along with a guidance document

If you have any queries on the guidance then please can you discuss with your SPEN design engineer.

Also, let the relevant Planning & Design manager know if the SPEN engineer rejects a design a approval without sending the new format template.



# CiC Process- POC Acceptance Information Required

One of the requirements in CON-04-005 is the need to submit a letter of authority from the site developer which confirms the appointment of a specific ICP.

This should be on the developer's letter headed paper and signed by their authorised signatory. It should also have been signed no earlier than 3 months from the time of submission.

Finally, the letter should be specific to the project in question and not a generic statement.

Recent audits have identified this part of the process is not followed properly by ICP's and the letter is only submitted much later at the design approval phase of the project.

Please submit the letter of authority, a signed and dated copy of the quotation acceptance and copy of proof of payment at the POC acceptance stage in line with the requirements set out below



<b>Register of Adopted Asset Requests (RAAdAR) Process for Contestable Connection Projects</b>	<b>CON-04-005 Issue 5</b>
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This helps us to ensure that the correct party is appointed and reduces the possibility of an avoidable design approval rejection.

- The POC acceptance should contain a Letter of Authority from the developer confirming the appointment of the ICP. The letter should follow the below conditions
  - Signed by the developer's authorised signatory on their letter headed paper
  - Dated within 3 months of the acceptance
  - Should be specific to the project in question (i.e. not generic)
- Copy of Signed and dated POC quotation acceptance section included within the quotation.
- Copy of Proof of Payment.



**Stuart Walker**  
**SPEN Customer Engagement Manager**

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## **ICP Safety Seminars**

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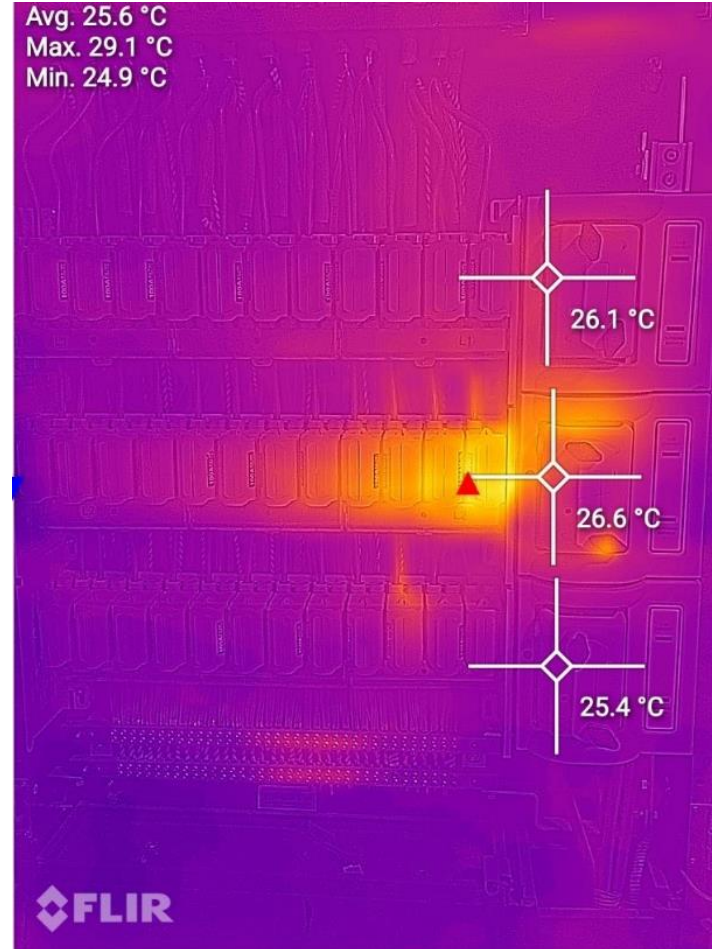
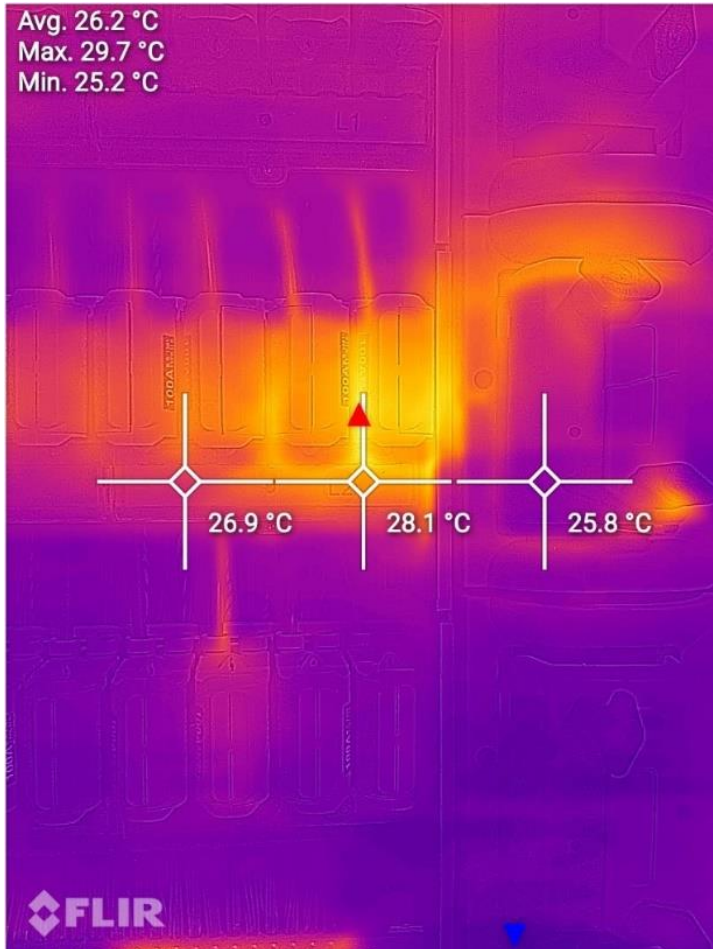
# Fire Protection at it's best

- ▶ Aldgate East was an issue in one of the apartments.
- ▶ MSDB and services all secure behind fire retardant doors.
- ▶ Earth bar at the top so bars not removed.
- ▶ Good design and installation.
- ▶ Can sleep at night again.





# Tests that can and should be done



- ▶ Thermal imaging software available for use on mobile phones.
- ▶ Inspection of all installation by jointing team involved.
- ▶ A few hot spots detected and rectified.
- ▶ Earth bar at the bottom so jointer had removed the bars.

# OHL Collision Avoidance

OHL Collision Avoidance aims to develop innovative solutions that could assist in preventing OHL strikes. The project will develop a user friendly, retrofitted device/app that will alert vehicle operatives when they are either in close proximity or in direct contact with the overhead line network.

DNO GIS/LiDAR data will be utilised to develop an App/Device that will alert users to proximity to OHL assets. The App would support both online and offline environments using localised caching of data, to assist remote field work in areas with poor cellular network coverage. The data would include network-operator defined parameters for the maximum allowed distance before an alarm would sound that can be defined at a global, per-type and per-asset level.

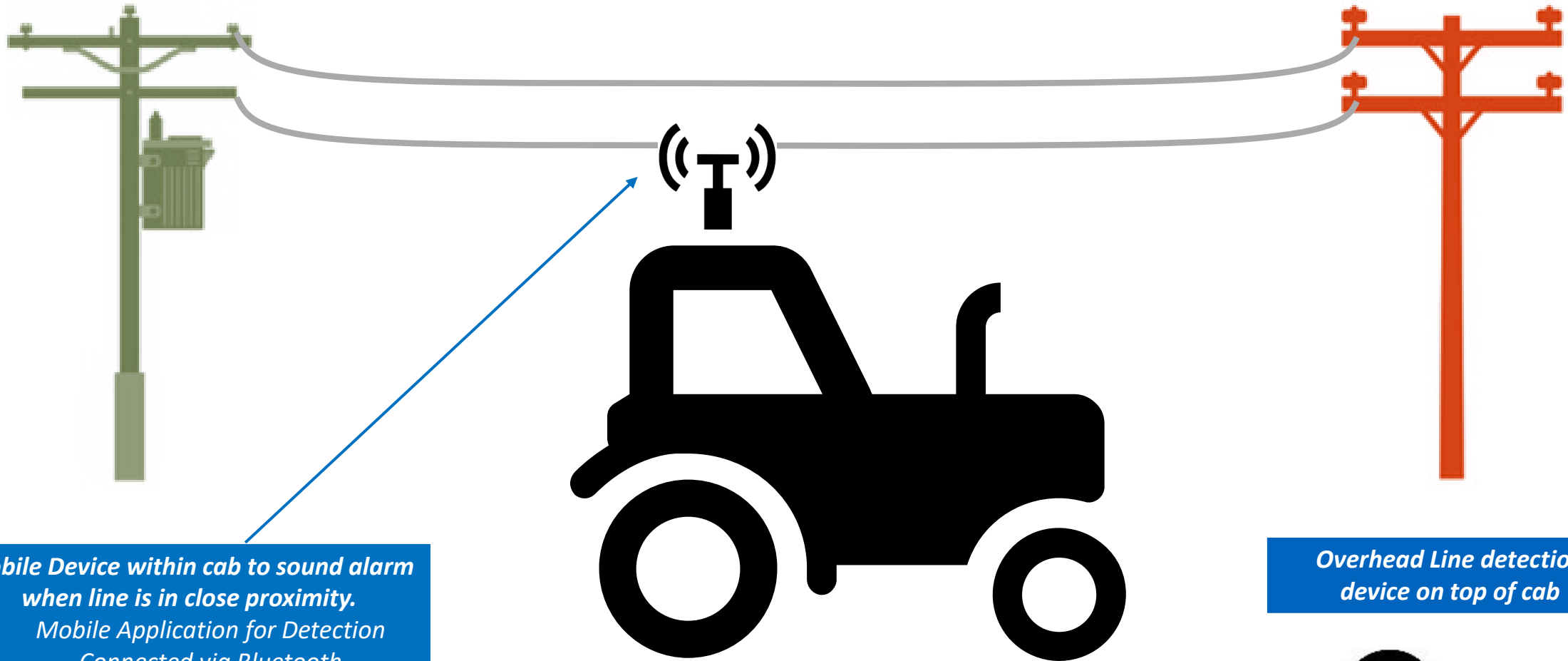
This project is being managed through the Energy Innovation Centre (EIC). Northern Powergrid will be the lead network with SP Energy Networks and SSE the other project partners.

OpenGrid Systems and Sheffield Hallam University will be the main non-DNO project partners





# SPEN OHL LiDAR Innovation



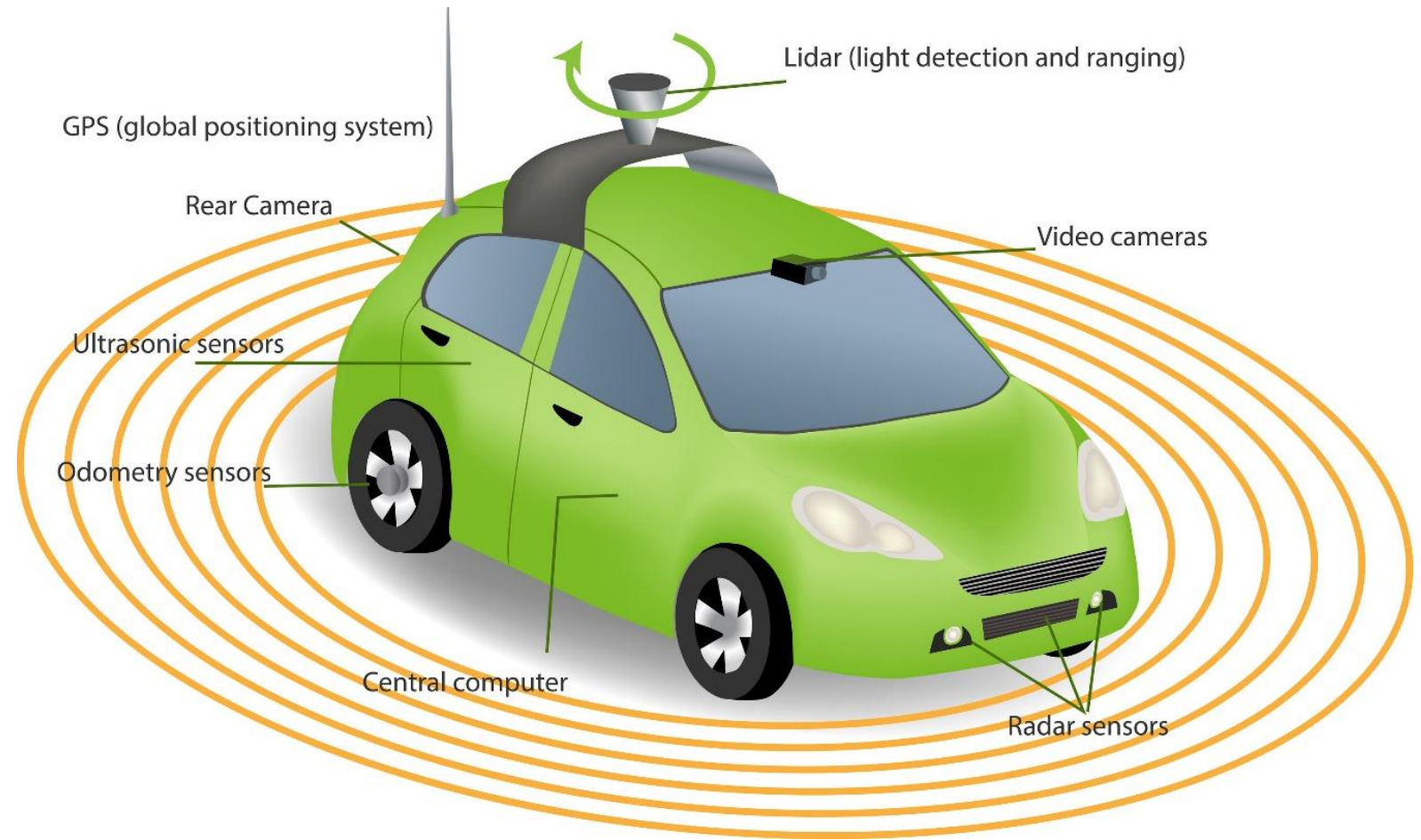
**Mobile Device within cab to sound alarm when line is in close proximity.**

- Mobile Application for Detection
- Connected via Bluetooth
- Needs to have offline capability

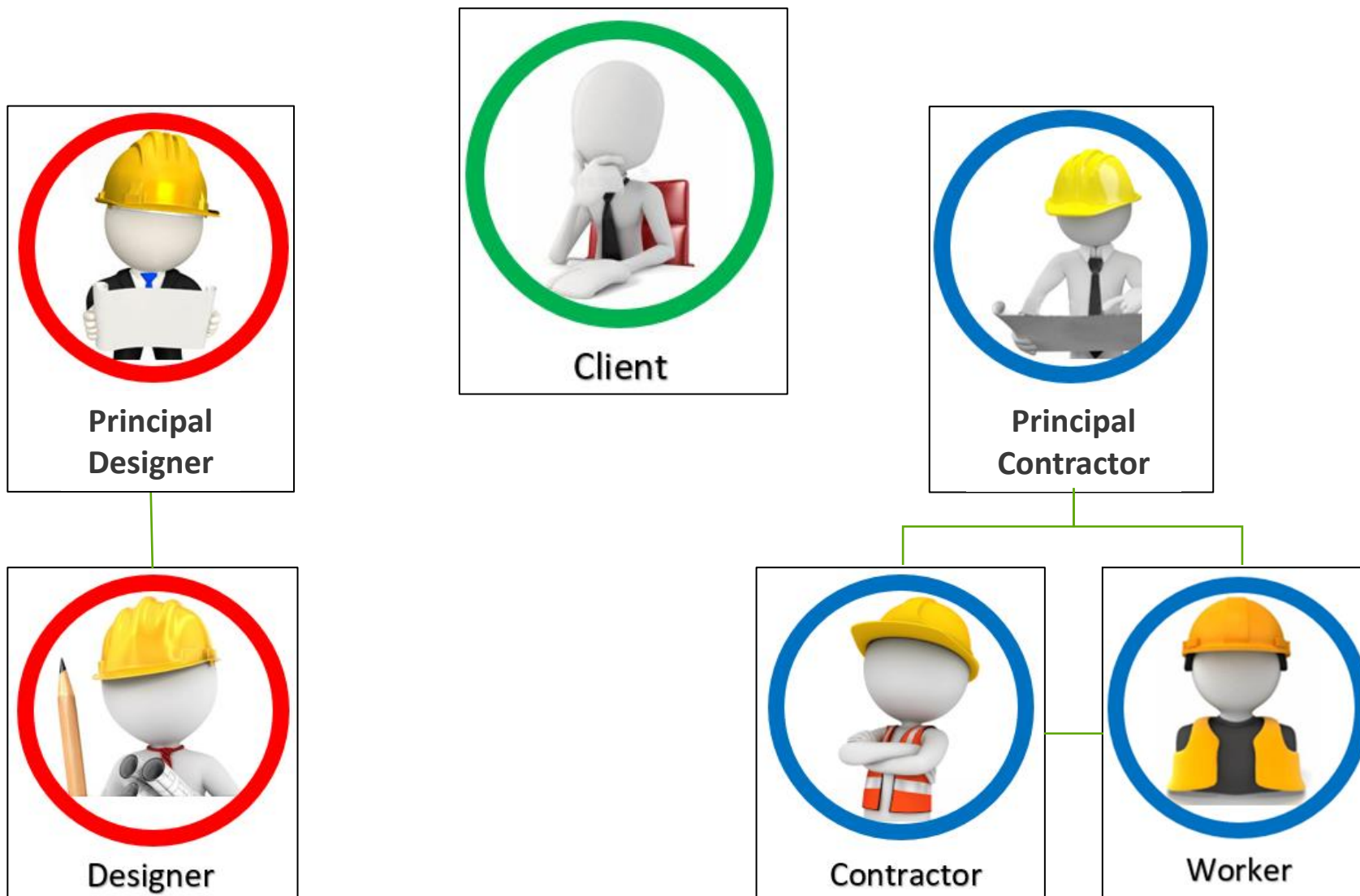
**Overhead Line detection device on top of cab**



# Existing technology on the market



# The key CDM duties – which one are you?



## The 5 Health & Safety Essentials – part of our DNA



### **We follow our processes, rules and procedures**

Health and safety rules are based on our experience and legal requirements – compliance with them is everyone's responsibility. It makes sense to follow them and don't be afraid to challenge unsafe practices. No one should get injured following safe procedures.



### **We promote health and wellbeing, in and outside work**

Know the health risks we may be exposed to at work and ensure that we are aware of the controls in place that help protect us. Don't ever come to work under the influence of drugs and alcohol. Health behaviours help us stay fit for life and fit for work.



### **We only undertake work we are competent to do**

Know the risks, know your limits and maintain your competence. Take responsibility before you start work – make sure you are able to do it safely. Only undertake work you are authorised to do.



### **We look out for each other and work as a team**

We will always look out for each other and work towards the same objective – going home safely. Understand your own responsibilities within the team and listen to each other's concerns. Silence is consent – always constructively challenge unsafe behaviours and decisions.



### **We think before we act, assess and control the risks**

Take 5 before you act – be aware of your situation and surroundings. Assess and understand risks, implement and comply with controls. If it looks or feels unsafe it probably is!

# Our next ICP Safety Seminar

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We are now starting to plan for next year's ICP Safety Seminar:

Thursday 16<sup>th</sup> February 2023

Is there anything specific you would like to hear about?

We suggest:

- Coping with Heat Waves and Flooding – Climate Change Driven
- Neutral Current Diversion policy
- EV Charging in Sub Stations – to enable EV fleet migration



# SPEN Contact Details SPD Pages 40- 41

## SP Distribution Licence Area Areas of Responsibility & Key Contacts

Each of our six geographical districts across the SP Distribution licence area cover all connections activities at 33kV voltage level and below.

This Area of Responsibility List was created as a direct result of our stakeholders requesting information and access to our key contacts in our Districts and has been warmly welcomed.



### Edinburgh & Borders

**District General Manager – David Clime**  
[david.clime@spenergynetworks.co.uk](mailto:david.clime@spenergynetworks.co.uk) | 07753 623951  
**Head of Planning & Design – Sean Gavaghan**  
[sean.gavaghan@spenergynetworks.co.uk](mailto:sean.gavaghan@spenergynetworks.co.uk) | 07789 925327  
**Head of Delivery – Gerard McKeeown**  
[gmckeeown@spenergynetworks.co.uk](mailto:gmckeeown@spenergynetworks.co.uk) | 07753 624383  
**Head of Delivery – Trevor Weddell**  
[trevor.weddell@spenergynetworks.co.uk](mailto:trevor.weddell@spenergynetworks.co.uk) | 07753625033

### Central & Fife

**District General Manager – Ross Galbraith**  
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**Head of Planning & Design – Craig Graham**  
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**Head of Delivery – Danny Barlow**  
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**Head of Delivery – Neil McDonald**  
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### Glasgow & Clyde North

**District General Manager – Alistair Menzies**  
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**Head of Planning & Design – Rachel Donoghue**  
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**Head of Delivery – Albert Santandreu**  
[asantandreu@spenergynetworks.co.uk](mailto:asantandreu@spenergynetworks.co.uk) | 07702511613  
**Head of Delivery – Ricky Knight**  
[ricky.knight@spenergynetworks.co.uk](mailto:ricky.knight@spenergynetworks.co.uk) | 07753 622670

### Ayrshire & Clyde South

**District General Manager – Aileen Rourke**  
[aileen.rourke@spenergynetworks.co.uk](mailto:aileen.rourke@spenergynetworks.co.uk) | 07918 197415  
**Head of Planning & Design – Karl Watson**  
[karl.watson@spenergynetworks.co.uk](mailto:karl.watson@spenergynetworks.co.uk) | 07540 336029  
**Head of Delivery – Jack Evans**  
[j.evans@spenergynetworks.co.uk](mailto:j.evans@spenergynetworks.co.uk) | 07702 663983  
**Head of Delivery – Martin Maxwell**  
[martin.maxwell@spenergynetworks.co.uk](mailto:martin.maxwell@spenergynetworks.co.uk) | 07894 604977

### Dumfries & Galloway

**District General Manager – Aileen Rourke**  
[aileen.rourke@spenergynetworks.co.uk](mailto:aileen.rourke@spenergynetworks.co.uk) | 07918 197415  
**Head of Planning & Design – Kerry Bowie**  
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**Head of Delivery – Neil Carruthers**  
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**Head of Delivery – Craig Cottrill**  
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### Lanarkshire

**District General Manager – Alistair Graham**  
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**Head of Delivery – Derek Drummond**  
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**Head of Delivery – Stephen Sichi**  
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## Other Contacts

### Stakeholder Engagement Team

**Stakeholder & Community Engagement Manager – Rachel Shanley**  
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**Customer Engagement Manager – Stuart Walker**  
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**Customer Engagement Manager – Louise Taylor**  
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**Customer Engagement Manager – Ray Morris**  
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### Land & Planning

**Head of Land & Planning – Ross Baxter**  
[ross.baxter@spenergynetworks.co.uk](mailto:ross.baxter@spenergynetworks.co.uk) | 07753 625724  
**Distribution Land Manager – Suzy Kilin**  
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**ICE & Net Zero Engagement Manager – Stuart Walker**  
[stuart.walker@spenergynetworks.co.uk](mailto:stuart.walker@spenergynetworks.co.uk) | 07800 953141

### Low Carbon Technology Team

**Low Carbon Technology Operations Senior Engineer – Ross Tierney**  
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**For any Low Carbon Technology queries please contact:**  
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### Desk Top Quote Team

**Service Improvement Manager – Julie Carbon**  
[julie.carbon@spenergynetworks.co.uk](mailto:julie.carbon@spenergynetworks.co.uk) | 07834 575777  
**Connections Services Manager – Steven Dunsmore**  
[steven.dunsmore@spenergynetworks.co.uk](mailto:steven.dunsmore@spenergynetworks.co.uk) | 07753 624226

### New Connections

**For all new Connections please contact:**  
[gettingconnected@scottishpower.com](mailto:gettingconnected@scottishpower.com) or call 0845 270 0783

### Unmetered Supplies

**Project Support Team leader – Alison Mounring**  
[amounring@spenergynetworks.co.uk](mailto:amounring@spenergynetworks.co.uk) | 07834 526786  
**For any Street Lighting queries please contact:**  
[slnorth@scottishpower.com](mailto:slnorth@scottishpower.com)

# SPEN Contact Details SPM Pages 42 to 43

## SP Manweb Licence Area Areas of Responsibility & Key Contacts

Each of our five geographical districts across the SP Manweb licence area cover all connections activities at 33kV voltage level and below.

Our 132kV System Design team cover all 132kV connections queries for the whole of the SP Manweb licence area.



### Dee Valley/ Mid Wales

**District Manager – Sean Griffiths**  
sgriffth@spenergynetworks.co.uk | 07592 774769  
**Head of Planning & Design – Eugene Kenny**  
eugene.kenny@spenergynetworks.co.uk | 07753 624261  
**Head of Delivery Wales – Sean Kennedy**  
skennedy@spenergynetworks.co.uk | 07753 624400  
For any Dee Valley / Mid Wales District queries please contact:  
DesignNorthWales@spenergynetworks.co.uk

### Merseyside

**District Manager – Tom Walsh**  
twalsh@spenergynetworks.co.uk | 07753 624439  
**Head of Planning & Design – Neil Woodcock**  
neil.woodcock@spenergynetworks.co.uk | 07753 624072  
**Head of Delivery – Paul Thomas**  
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For any Merseyside District queries please contact:  
DesignMersey@spenergynetworks.co.uk

### Mid Cheshire

**District Manager – Jane Wilkie**  
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**Head of Planning & Design – Ken Braxington**  
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**Head of Delivery – Steve Matthias**  
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For any Mid Cheshire District queries please contact:  
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### North Wales

**District Manager – Andy Churchman**  
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**Head of Planning & Design – Eugene Kenny**  
eugene.kenny@spenergynetworks.co.uk | 07753 624261  
**Head of Delivery Wales – Sean Kennedy**  
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For any North Wales District queries please contact:  
DesignNorthWales@spenergynetworks.co.uk

### Wirral

**District Manager – Jonathan Hughes**  
jonathan.hughes@spenergynetworks.co.uk | 07753 624452  
**Head of Planning & Design – Ken Braxington**  
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**Head of Delivery – John McWilliams**  
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For any Wirral District queries please contact:  
wirralconnections@spenergynetworks.co.uk

### 132kV System Design SP Manweb

**Distribution Network Manager (SPM) – Steve Withell**  
steve.withell@spenergynetworks.co.uk | 07736 008779  
**North Wales / Dee Valley and Mid Wales**  
**Lead Engineer – Andy Beddoes**  
andy.beddoes@spenergynetworks.co.uk | 0753623822  
**Mersey Lead Engineer – Jon Mitchell**  
jonathan.mitchell@spenergynetworks.co.uk | 0775362400  
**Cheshire/Mersey / Wirral Cheshire/Wirral**  
**Lead Engineer – Miles Buckley**  
miles.buckley@spenergynetworks.co.uk | 07753624271  
For any 132kV System Design queries please contact:  
SystemDesignConnectionsSouth@spenergynetworks.co.uk

### 132kV Business Delivery SP Manweb

**Business General Manager – Mark Sobczak**  
mark.sobczak@spenergynetworks.co.uk | 07753 623715  
**132kV Programme Head of Delivery – Damian Carwright**  
damian.carwright@spenergynetworks.co.uk | 07753 622577



## Other Engagement Contacts

### Stakeholder Engagement Team

**Stakeholder & Community Engagement Manager – Rachel Shorney**  
rachel.shorney@spenergynetworks.co.uk | 07753 623898  
**Customer Engagement Manager – Stuart Walker**  
stuart.walker@spenergynetworks.co.uk | 07800 953148  
**Customer Engagement Manager – Louise Taylor**  
louise.taylor@spenergynetworks.co.uk | 07753 624442  
**Customer Engagement Manager – Fay Morris**  
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For any stakeholder engagement queries please contact:  
gettingconnected@spenergynetworks.co.uk

### Desk Top Quote Team

**Service Improvement Manager – Julie Carlton**  
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**Connections Services Manager – Greg Adkinson**  
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### New Connections

For all new Connections please contact:  
gettingconnected@scotthpopen.com or call 0845 270 0783

### Land & Planning

**Head of Land & Planning – Ross Baxter**  
ross.baxter@spenergynetworks.co.uk | 07753 623724  
**Distribution Land Manager – Suzy Killin**  
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**Distribution Land Team Leader – Jo Stiles**  
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### Unmetered Supplies

**Street lighting enquiries:**  
streetlighting@spenergynetworks.co.uk  
**UMS Project Leader – Neil Flanagan**  
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**Project Support Team Leader – Gill Steel**  
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### Low Carbon Technology Team

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srodgers@spenergynetworks.co.uk | 07702664640  
For any Low Carbon Technology queries please contact:  
lctapplicationsouth@spenergynetworks.co.uk

# Our Connections Engagement Planned in 2022/23

## Dates for the diary in 2022/23:

- 14/09/22 - Preparing for Net Zero Conference
- 13/10/22 - RAdAR Working Group
- 07/12/22 - Preparing for Net Zero Conference
- 11/01/23 - RAdAR Working Group
- 23/02/23 - ICP Safety Seminar
- 08/02/23 - Customer Contact Focus Group
- 08/03/23 - Preparing for Net Zero Conference
- 29/03/23 - RAdAR Working Group

Please help us to engage with you.

Register as a stakeholder:

[spenergynetworks.co.uk/register](https://spenergynetworks.co.uk/register)

Based on what you tell us you are interested in when you register as a stakeholder - we will invite you to a range of engagement opportunities such as workshops, conferences, meetings and consultations.

We will continue to shape our engagement to our stakeholder requirements and we would like to encourage all stakeholders to provide updates on the engagement we provide to ensure we fully provide any improvements necessary



# ICE – Questions and Feedback

## Website

We have recently updated our SP Energy Networks website to bring the work we do for our major connection customers into a more prominent position on the Getting Connected part of our website.

We plan to make further enhancements to our website over the next 6 months and would welcome feedback to help us shape a platform that is beneficial to all customers and stakeholders.

If you would like to make suggestions for any further improvements you feel would prove beneficial.

Please contact us on [gettingconnectedupdates@spenergynetworks.co.uk](mailto:gettingconnectedupdates@spenergynetworks.co.uk)

## Open Door Policy

Due to the ongoing COVID-19 pandemic, we will be continuing our Open Door Policy via telephone or using MS Teams or Zoom.

We are keen to engage with any stakeholder and customer in any way they choose despite the lack of face to face meetings at present.

Please continue to contact our teams in both licence areas using the Areas of Responsibility information at the back of his document, or the Contact Us page of our website, which can be found at:

[spenergynetworks.co.uk/contactconnections](https://spenergynetworks.co.uk/contactconnections)

## Email Communications

We continue to look for new ways to communicate with our stakeholders, and we have increased our email communications to our registered stakeholders during the ongoing COVID-19 pandemic.

Stakeholders have told us that this increased communication has been appreciated, and we plan to deliver further communications in this manner.

Please register as a stakeholder with us if you would like to receive ongoing communications and updates in this format.

Register as a stakeholder: [spenergynetworks.co.uk/register](https://spenergynetworks.co.uk/register)

# Dates for the diary

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## Upcoming event:

- 14/09/22 - Preparing for Net Zero Conference

Please register for our next events at:  
[spenergynetworks.co.uk/stakeholderevents](https://spenergynetworks.co.uk/stakeholderevents)

## Thank you for your time today.

Your feedback has been useful and we will incorporate your comments when planning our next engagements.

Please register as a stakeholder if you would like to receive further updates from us:

[spenergynetworks.co.uk/register](https://spenergynetworks.co.uk/register)