SP Energy Networks Quote Plus Review and Update

Our original Quote Plus Process was introduced to help our generation customers understand the available capacity at particular locations during the initial stages of our quotation process.

Since the introduction of Quote Plus we have received positive feedback about how this service helps our customers to understand the type and amount of generation they would like to connect.

As we move to a decarbonised future we are now expecting a rise in connection applications for EV Charging Points, Heat Pumps and other low carbon technologies.

With this in mind, we have now updated and extended our Quote Plus Process to help our demand customers understand the 'available' capacity at the outset of their application in addition to the service previously provided for our generation customers.

We will continue to provide all customers with guidance and support on our full range of services to ensure customers receive required design solutions as quickly as possible.

Any customer interested in further detailed discussions on our pre-quotation service can contact our staff using the SPD and SPM Areas of Responsibility Contact Sheets on our website.





SP Energy Networks Quote Plus

Quote Plus has been developed to provide our Customers with a higher level of information than is currently provided in our Budget Quotation, in a shorter timescale than our Formal Quotation Offer.

Highlights of Quote Plus

Customer requests up to 3 different capacity options at a particular location



SPEN provides a cost estimate for each of the 3 different capacity options requested within 20 days



- Customer to choose 1 option within 5 days to progress with a formal application
- Customer receives the formal quotation offer within the published Guaranteed Standards timescales
- In interactive situations, Day 1 of the Quote Plus Application would determine the queue position

Minimum Information Required

Up to 3 capacity options

Demand or Generation Point Co-ordinates

Letter of Authority (landowner)

Site Address & Layout Drawing

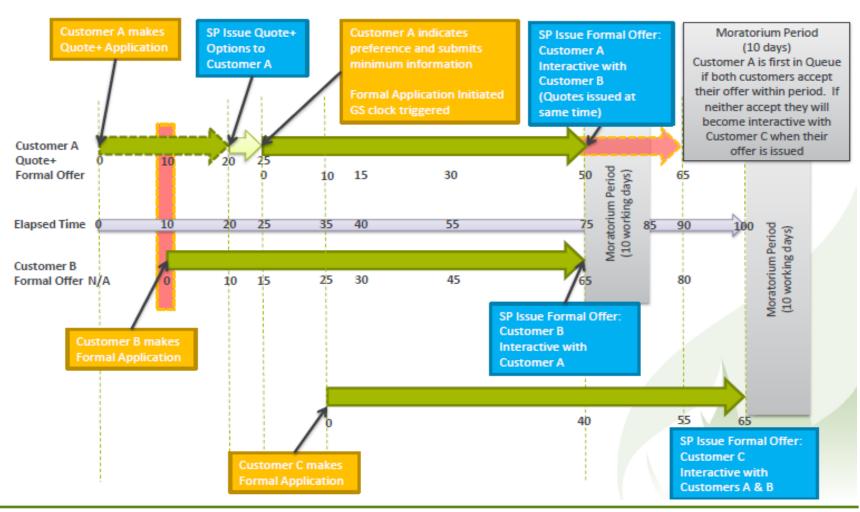




Quote+

Generation & Interactivity – HV example







We welcome your comments on our updated Quote Plus proposal.

Quote Plus has been developed to improve our service to our Customers.

With this in mind, we would appreciate your comments, so that we can try and provide you with a service that you will find useful and helpful for any future connection requests that you may make.

Should you have any comments or questions on Quote Plus, please contact one of our team who will be happy to assist you.

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