Key points and summary of TO User Group (UG) questions/discussion sessions. NB: Not verbatim.

RIIO-T2 TO User Group - Meeting 8				
17 th May 2019	9.00am - 4:40pm		ScottishPower HQ, Glasgow	
Meeting called by	Rt. Hon Charles Hendry			
Type of meeting	TO User Group – Meeting 8			
Facilitator	SP Energy Networks			
Note takers	Gillian Hurding, Suzanne Taylor and Louise Addison (incentives session only)			
Chair	Rt. Hon Charles Hendry			
Attendees	Rob Cormie Rt. Hon Charles Hendry (Chair) Martin Kearns Julian Leslie Angela Love David Ritchie Andrew Robertson Dan Thomas Prof. Karen Turner Kankana Dubey (TO User Group report writer)	Louise Stepha only) George Martin Gillian Barry I Alan K Craig I Suzan	ergy Networks Addison (related session only) anie Anderson(related session e Camps (related session only) Hill (related session only) Hurding Hughes (related session only) elly (related session only) McTaggart (related session only) ne Taylor Vynd (related session only)	
Agenda Topic: Charles and Gillian - Intro and summary of plans				
9.20 - 9.30	Rt. Hon Charles Hendry			
Discussion	Discussion and decision points included:			
	 Chair introduced UG report writer to the group Discussed current UG membership and plans for future meetings in run-up to draft plan submission 			
Agenda Topic: Output incentives				
9.30 - 10.00	Alan Kelly (Louise Addison)			
Discussion	Discussion and decision points included: Category 1: Customer satisfaction/ stakeholder engagement/ timely connections Cat 2: Safety/ Network Access Project / Successful delivery of major projects Whole system incentive Low Carbon Incentive			
Agenda Topic: Willingness to Pay Update				
10.00 - 10.30	Suzie Taylor			

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Discussion	Group reviewed TO-wide Willingness-to-Pay (WTP) report results from NERA.	
	Discussion of results showing high values across all attributes	
Agenda Topic: Update on physical security		
11.00 - 11.30	George Camps (Craig McTaggart)	
Discussion	Group discussed physical security	
Agenda Topic: RIIo-T2 Cyber Security		
11.15 - 12	Mike Wynd	
Discussion	Group discussed cyber security	
Agenda Topic: Deliverability and Supply Chain		
14:15 - 15:30	Barry Hughes	
Discussion	 Discussion and decision points included: How SP Energy Networks ensure RIIO plans are deliverable SP Energy Networks approach to deliverability Full T2 outage plan realistic and achievable Programmes of work are achievable and build on our past experience Engaging with suppliers to ensure the wider supply chain is available and ready 	
Agenda Topic: Business Plan		
13.30	John Roger	
Discussion	Discussion and decision points included:	
	 Issued out plan sections and plans for future sections Agreed report review process/governance 	
Agenda Topic: Commitments		
15.00	Stephanie Anderson	
Discussion	Discussion and decision points included:	
	TO UG review and feedback of SP Energy Networks' Business Plan commitments	
Agenda Topic: Challenge Log Review		
15.00	Rt. Hon Charles Hendry	
Discussion	TO UG review Challenge Log (SP Energy Networks leave the room)	