

Key points and summary of TO User Group (UG) questions/discussion sessions. NB: Not verbatim.

RIIO-T2 TO User Group – Meeting 8		
10 th June 2019	8:30am – 4:00pm	SP HQ
Meeting called by	Rt. Hon Charles Hendry	
Type of meeting	TO User Group – Meeting 8	
Facilitator	SP Energy Networks	
Note takers	Gillian Hurding, Suzanne Taylor and Kankana Dubey (TO User Group Report Writer)	
Chair	Rt. Hon Charles Hendry	
Attendees	Rob Cormie Rt. Hon Charles Hendry Martin Kearns Julian Leslie Angela Love David Ritchie Andrew Robertson Dan Thomas Prof. Karen Turner Kankana Dubey (TO User Group Report Writer)	<u>SP Energy Networks</u> Gillian Hurding Suzanne Taylor Stephanie Anderson (related session only) Martin Hill (related session only) Alan Kelly (related session only) Craig McTaggart (related session only) Priyanka Mohapatra (related session only) Jim Sutherland (end of session only) <u>Explain Market Research</u> Bryony Iles (related session only)
Agenda Topic: Charles and Gillian : Intro and summary of days' plans		
9.00 – 9.10	Rt Hon The Charles Hendry and Gillian Hurding	
Discussion	<ul style="list-style-type: none"> Chair explained set up of the day Group agreed how to best discuss their previously submitted business plan edits and when SP Energy Networks should leave the room. 	
Agenda Topic: Non-Load		
9.10 – 10.40	Led by User Group Member: Julian Leslie	
Discussion	<ul style="list-style-type: none"> UG section lead and 'buddy' discussed their headline findings. Comments and questions from the rest of the group were provided 	
Agenda Topic: SPEN discussion with the User Group - Non Load		
10.00 – 10.30	Craig McTaggart	
Discussion	<ul style="list-style-type: none"> SP Energy Network's non-load investment manager, Craig McTaggart, answered questions and comments from the group regarding non-load section of the plan. 	
Agenda Topic: SPEN discussion with the User Group - Innovation		

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11.00 – 11.30	Priyanka Mohapatra
Discussion	<ul style="list-style-type: none"> • Priyanka thanked UG for their comments and edits submitted to her so far. • Updated group on Ofgem steer regarding innovation. • Provided further detail regarding how innovation will be included in the plan.
Agenda Topic: Load	
10:25-10:40	Led by User Group Member: Dan Thomas
Discussion	<ul style="list-style-type: none"> • UG section lead and ‘buddy’ discussed their headline findings. • Comments and questions from the rest of the group were provided
Agenda Topic: SPEN discussion with the User Group - Load	
10:40-11:00	Martin Hill
Discussion	<ul style="list-style-type: none"> • SP Energy Network’s load investment manager, Martin Hill, answered questions and comments from the group.
Agenda Topic: Whole System	
13.30	Led by User Group Member: Martin Kearns
Discussion	<ul style="list-style-type: none"> • Attended by Martin Hill from the outset. • UG section lead and ‘buddy’ discussed their headline findings. • Comments and questions from the rest of the group were offered and responded to by Martin Hill.
Agenda Topic: Willingness-To-Pay Overview and Survey	
13:15 – 14:15	Bryony Iles (Explain Market Research)
Discussion	<ul style="list-style-type: none"> • User Group taken through TO-wide Willingness-To-Pay research piece • User Group taken through SPEN-specific WTP research piece • Feedback and suggestions provided by the User Group
Agenda Topic: Incentives and Competition	
14:15 – 15:30	Stephanie Anderson and Alan Kelly
Discussion	<ul style="list-style-type: none"> • Stephanie Anderson and Alan Kelly attended from the outset • User Group lead and buddy highlighted key feedback to Stephanie and Alan. • Comments and questions from the rest of the group were offered and responded to by Stephanie and Alan.
Agenda Topic: Stakeholder Engagement Review	
14:15 – 15:30	Suzanne Taylor
Discussion	<ul style="list-style-type: none"> • Attended by Suzanne Taylor and Gillian Hurding from the outset • User Group lead and buddy highlighted key feedback to Suzanne and Gillian.

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	<ul style="list-style-type: none">• Comments and questions from the rest of the group were offered and responded to by Stephanie and Alan.
Agenda Topic: AOB	
14:15 - 15:30	Chair
Discussion	<ul style="list-style-type: none">• Attended by Jim Sutherland• Chair advised that he has written to Frank Mitchell regarding SP Energy Networks and security spending• Chair requested that we have a session on the FES in the July meeting• Chair requested that TO chairs would be meeting with Ofgem in the last few weeks of July